

## SHAKER VILLAGE OF PLEASANT HILL ACCESSIBILITY STATEMENT

Accessibility to guests with limited mobility can be challenging due to the historic and natural features of Shaker Village of Pleasant Hill. In order to provide the best possible experience to all guests, Shaker Village strives to accommodate guests with limited mobility by providing alternative experiences that are accessible to everyone. With advance notice, we will make every effort to respond to special needs.

Our goal is to provide as much information as possible to guests before their visit to Shaker Village of Pleasant Hill. Shaker Village is a 3,000-acre property, and historic buildings are located throughout the grounds. The terrain may be difficult to navigate, and the Village has many uneven limestone sidewalks and gravel paths. All of the restored 19th-century buildings have two or more steps and no elevators. Because of the sizable nature of the property, parking (even Handicapped spaces) is at a distance from building entrances.

Please review the following information. If you have additional questions about accessibility or special needs, please call 859.734.5411 or email <u>info@shakervillageky.org</u>.

## Services for Guests with Limited Mobility

- Guests using wheelchairs and walkers may find the gravel pathways and uneven sidewalks challenging. Guests with limited mobility are not charged Village admission. Please visit the Welcome Center to obtain your complimentary admission ticket.
- With advance notice, some programs and tours may be adjusted or moved outdoors for the benefit of guests with limited mobility (weather permitting). Please reach out to Shaker Village at least 24 hours in advance of a visit to request this service.
- Dining room servers are available to read menus to guests with visual impairments.

## Wheelchair and Walker Accessible Buildings

- The Trustees' Table (lift on east side of building)
- Welcome Center (ramps on east and west side of building)
- Centre Family Dwelling Cellar
- East Family Dwelling Cellar
- Meeting Areas A and B in West Lot Dwelling (lift on west side of building)
- Restrooms: Welcome Pavilion, East Family Dwelling Cellar and Trustees' Office

## Wheelchair and Walker Inaccessible Buildings (with steps)

- Inn Guest Rooms (Four rooms in West Family Sisters' Shop are accessible by two steps—these are the closest rooms to ground level available. No elevators are available. Many guest rooms are located on the second, third and fourth floors of historic buildings. Some stairways are narrow.)
- Post Office Craft Store (four steps)
- Centre Family Dwelling First, Second and Third Floors (10 steps into first floor)
- East Family Sisters' Shop (six steps)
- Meeting House (11 steps)
- Meeting Area C in West Family Wash House (two steps to enter building; the only restrooms are on the second floor)
- Meeting Area D in West Family Dwelling (two flights of stairs)