

# PET GUIDELINES + ETIQUETTE

*for use at Shaker Village of Pleasant Hill*

As part of a commitment to provide the highest level of service to guests, The Inn welcomes pets staying with their owners in select guest rooms. To ensure the enjoyment of guests, the following policies and guidelines for pet etiquette have been developed:

1. *Pet Fee.* There is a \$50 non-refundable pet fee per pet, per night. Only two pets are allowed per room. This fee will be added to your account upon check-in.
2. *Damage Assessment.* Pet owners will be billed for any damage caused by their pet(s) or for extraordinary cleaning necessary after their pet's stay. Pet owners must tender a valid credit card as payment for any damage or extraordinary cleaning costs related to the pet's stay. Shaker Village is expressly authorized to charge these costs to provided credit card.
3. *Acceptable Pets.* All well-mannered, disease-free pets are welcome. Shaker Village reserves the right to ask for the immediate removal of any pet that displays dangerous or unacceptable behavior, including but not limited to biting, excessive barking, evidence of disease, or urination or defecation in guest room. Pet owner will be responsible for all charges resulting from the removal of their pet(s), including transportation and kennel charges.
4. *Public Areas.* Pets must be walked in designated areas only, and cleaning up after the pet is the responsibility of the pet owner. Leashed pets are welcome in outside areas of The Historic Centre. Dogs are not allowed in any of the dining facilities, exhibition buildings or select trails unless they are service dogs.
5. *Carry Pets.* Pet owners agree to keep their pet(s) on a leash or in a cage while the pet is in any public or common area within Shaker Village of Pleasant Hill.
6. *Unattended Pets.* Pet owners agree to not leave their pet(s) unattended at any time.
7. *Housekeeping.* For the safety and comfort of the pet(s), please remove pet from guest room during housekeeping services, or pet owners may opt out of receiving housekeeping service while the pet is in the room.
8. *Personal Injury.* Pet owners accept full responsibility for any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) for personal injury or property damage that may result from the pet. Pet owner agrees to make reimbursement for such damages on demand.
9. *Release and Indemnification.* Pet owners agree to indemnify, hold harmless and defend Shaker Village of Pleasant Hill, its owners, agents and employees from any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) arising out of or relating to any claim for personal injury or property damage cause by the pet.

