FREQUENTLY ASKED QUESTIONS - MEMBERSHIP

What happened to the Annual Pass?

The Annual Pass has been refreshed and is now Shaker Village Membership.

Why make this change?

Your Membership reflects the full experience of returning to Shaker Village throughout the year. It's designed to make each visit feel more meaningful and to invite deeper connection through exploration, learning and seasonal experiences.

Do I still get the same benefits I had with my Annual Pass?

Yes, all your favorite benefits remain the same. You'll continue to enjoy unlimited daily admission to the Historic Center and grounds, access to trails and outdoor activities and member benefits related to dining, lodging and shopping.

What new benefits come with the Membership?

Membership includes several new perks, such as a complimentary one-night stay at The Inn, increased benefits on overnight stays and members-only events designed just for members.

Do I need to do anything right now?

No. If you're a current passholder, everything continues as usual.

Will my card look different?

Your current card will continue to work. When you renew, you'll receive a new Membership card that reflects the updated program.

Am I required to bring my card with me?

Yes. Please bring your membership card each time you visit. Your card must be presented at The Trustees' Table, The Shops and The Inn to receive your member benefits. Benefits are applied at the time of the transaction and cannot be added after a purchase is completed.

Does my expiration date stay the same?

Yes, your current expiration date remains the same.

Is the Membership the same for individuals, couples and families?

Yes, Membership options follow the same structure you're familiar with, including Individual, Dual, Family, Grandparents, Equestrian and Photography memberships.

When I renew my pass into a membership, will everyone on my Membership receive a card?

Membership cards are issued to named adult members only. Children included in Family and Grandparent Memberships do not receive individual cards. Adult members should present their Membership card at each visit to receive admission and membership benefits.

How do Individual and Dual Memberships work?

Individual Memberships are designed for one adult. Dual Memberships include either two named adults who reside at the same address, or one named adult and one child under the age of 21. These memberships are ideal for individuals, couples or a parent and child who visit often throughout the year.

How do Family and Grandparent Memberships work?

Family and Grandparent Memberships include two named adults who reside at the same address, along with children under the age of 21. These memberships are designed for households visiting together and for grandparents visiting with their grandchildren.

Can I bring guests with my Membership?

Membership benefits related to admission apply to the named cardholder(s) only. Guests are always welcome and may purchase regular admission at the Historic Center upon arrival.

Can I receive a refund for my Membership?

No. Membership purchases are nonrefundable.

When do I need to use my Member discount?

Member discounts must be applied when you purchase event tickets, book a stay, or make another eligible purchase. Discounts cannot be applied retroactively.

Why offer members-only events?

Members-only events offer you more ways to enjoy the Village in a relaxed, personal setting. They're crafted with members in mind and provide special access not available to the general public.

How do I book my complimentary one-night stay at the Inn?

This benefit is only available to renewing members. Booking details are shared as part of your Membership renewal letter. Reservations must be made at least 24 hours in advance.

When can I use my complimentary overnight stay?

Complimentary overnight stays are available Sunday through Thursday nights and must be used within one year of your renewal date. The benefit does not carry over or accumulate from year to year. Blackout dates may apply, and the stay is not valid for cottages or suites.

Does the 30% overnight room discount have any restrictions?

Yes. Member overnight discounts are subject to blackout dates and availability. Blackout dates currently include Chamber Music Festival of the Bluegrass weekend, Craft Fair weekend and Thanksgiving weekend.

Do Member discounts apply to multiple rooms?

Room discounts apply only to the room you are staying in and cannot be extended to additional rooms.

Do dining discounts apply to everyone at the table?

When a Member pays the bill, the dining discount applies to the entire check for up to six guests.

Is my Membership tax deductible?

Because Membership includes benefits with a direct fair market value, it is not considered a charitable contribution and is not tax deductible.

Can I still give a Membership?

Yes, Memberships make wonderful gifts.

I have more questions about the new Membership, what should I do?

We're happy to help. Please contact us at development@shakervillageky.org or 859.734.1553 and a member of our team will be glad to answer any additional questions.

**Information in this FAQ is subject to change.*